



Republic of the Philippines
Presidential Communications Operations Office
NEWS AND INFORMATION BUREAU
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CERTIFICATION

This is to certify that an **Internal Quality Audit** was conducted by the **NIB Internal Audit Team** on **December 18, 2017** to provide information on whether the NIB Quality Management System conforms to the requirement of ISO 9001:2015 standards. Coverage of the audit was as follows:

CONTEXT OF THE ORGANIZATION

- a. Understanding the organization and its context
- b. Understanding the needs and expectations of interested parties
- c. Determining the scope of the quality management system
- d. Quality management system and its processes

LEADERSHIP

- a. Leadership and commitment
- b. Policy
- c. Organizational roles, responsibilities and authorities

PLANNING

- a. Actions to address risks and opportunities
- b. Quality objectives and planning to achieve them
- c. Planning for change


SUPPORT

- a. Resources
- b. Competence
- c. Awareness
- d. Communication
- e. Documented Information

OPERATIONS

- a. Operation planning and control
- b. Requirements for products and services
- c. Design and development of products and services
- d. Control of externally provided processes, products and services
- e. Production and Service provision
- f. Release of products and services

- a. Control of nonconforming outputs
- PERFORMANCE EVALUATION
- a. Monitoring, measurement, analysis and evaluation
- IMPROVEMENT
- a. Non conformity and corrective action
 - b. Continual improvement


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